

Terms of Use for Karuna Doula and Newborn Care Specialist LLC

Last Updated: 1/8/2026

1. Acceptance of Terms

This website (karunadoula.com) is owned and operated by Karuna Doula and Newborn Care Specialist LLC. These Terms of Use set forth the terms under which you may use our website and learn about our services. By accessing or using the website, you approve that you have read, understood, and agree to be bound by these Terms.

2. Services Offered

This website offers visitors information about and the ability to purchase:

- In-Person Postpartum & Newborn Care Services ("In-Person Services") including overnight doula support, daytime newborn care specialist (NCS) support, and related parental education.
- Digital Products ("Digital Products") including online courses, downloadable guides, and e-books on postpartum and newborn care.

All services are for informational and supportive purposes only and do not constitute medical advice or a client-provider relationship. A separate, signed Client Service Agreement will govern all In-Person Services.

3. Eligibility

To use this website or purchase services, you must be at least 18 years of age, or the age of majority in your jurisdiction, and possess the legal authority to enter into a binding agreement.

4. Purchases

- Digital Products: By purchasing a Digital Product, you agree you have read the full product description. Completion of the checkout process forms a binding contract of sale. Due to their digital nature, all sales of Digital Products are final.
- In-Person Services: Booking a service initiates a consultation. A binding contract is formed only upon mutual signing of our Client Service Agreement.
- Pricing: Prices listed on the website are subject to change. We reserve the right to correct pricing errors. Flexible payment plans (e.g., via Affirm or Cherry) may be available and are subject to third-party terms.

5. Intellectual Property

All content on this site (text, graphics, logos, course materials, etc.) is the exclusive

property of Karuna Doula and Newborn Care Specialist LLC and is protected by intellectual property laws. You are granted no license to use, copy, or distribute any content without our express written permission.

6. User-Generated Content

If you submit content (e.g., reviews, comments), you confirm you have the right to do so and grant us a license to display it on our website.

7. Termination

We may suspend or terminate your access to the website if we determine you have violated these Terms. For In-Person Services, termination is governed solely by the signed Client Service Agreement.

8. Disclaimer & Limitation of Liability

- The website and services are provided "as is." We make no warranties regarding specific outcomes.
- To the fullest extent permitted by law, Karuna Doula and Newborn Care Specialist LLC shall not be liable for any indirect, incidental, or consequential damages arising from your use of the site or services. Our total liability shall not exceed the amount you paid for the specific service or product at issue.

9. Indemnification

You agree to indemnify and hold Karuna Doula and Newborn Care Specialist LLC harmless from any claims or demands arising out of your material breach of these Terms or your violation of any law.

10. Governing Law & Disputes

These Terms shall be governed by the laws of the State of Colorado, without regard to its conflict of laws principles. Any disputes shall be brought exclusively in the courts of Arapahoe County, Colorado.

11. Changes to Terms

We may modify these Terms at any time. Your continued use of the site after changes are posted constitutes your acceptance of the new Terms.

12. Contact

For questions about these Terms, please contact us at:

Karuna Doula and Newborn Care Specialist LLC

17253 E Stanford Ave, Aurora, CO 80015

contact@karunadoula.com

