

Accessibility Statement for Heritage Wellness

Last Updated: January 8, 2026

Karuna Doula and Newborn Care Specialist LLC ("we," "us," or "our") is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards to make our website, karunadoula.com, a welcoming and inclusive resource for all families.

Our Commitment

We believe that foundational wellness support should be accessible to all. In line with this mission and our values, we strive to conform to the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA. These guidelines explain how to make web content more accessible for people with a wide range of disabilities, including visual, auditory, physical, speech, cognitive, language, learning, and neurological disabilities.

Measures We Are Taking

To fulfill our commitment, we are actively engaged in the following ongoing efforts:

- **Leveraging Accessible Technology:** Our site is built on the Wix platform, and we utilize its built-in Accessibility Wizard and tools to identify and correct many common barriers.
- **Implementing Best Practices:** Our team works to incorporate accessibility into our design and content processes, including:
 - Providing text alternatives (alt text) for meaningful images and graphics.
 - Ensuring sufficient color contrast between text and background elements.
 - Structuring content with proper heading tags for logical navigation.
 - Designing forms and interactive elements to be keyboard navigable.
 - Writing clear link text and page titles.
- **Ongoing Assessment:** We regularly review our website using a combination of automated evaluation tools and manual testing to identify areas for improvement.

Conformance Status

The WCAG guidelines define three levels of conformance: Level A, Level AA, and Level AAA. We have set Level AA of WCAG 2.1 as our target standard for this website. We recognize that some content or third-party integrations may not be fully conformant, and we are committed to addressing these areas as we identify them.

Feedback & Contact

Your experience is important to us. We welcome your feedback on the accessibility of the Heritage Wellness website. If you encounter any accessibility barriers or have suggestions on how we can improve, please contact us. We will make all reasonable efforts to address your concerns.

Please contact our Accessibility Coordinator at:

Email: contact@karunadoula.com

Phone: 7204928856

Mailing Address: 17253 E Stanford Ave, Aurora, CO 80015

When contacting us, please provide:

- The specific web page address (URL).
- A description of the issue you encountered.
- Your preferred method for us to reach you (email or phone).

We aim to respond to accessibility feedback within 5 business days and to propose a solution within 10 business days.

Compatibility

Our site is designed to be compatible with recent versions of major screen readers and is navigable using standard keyboard commands. We recommend using the latest versions of assistive technologies and web browsers for the best experience.

Third-Party Content & Integrations

Portions of our website may link to or use content from third-party providers (such as payment processors or scheduling tools). While we strive to work with accessible partners, we cannot always guarantee the accessibility of content we do not directly control.

Ongoing Effort

Digital accessibility is an ongoing process. We are dedicated to continuous review, testing, and improvement of our website to meet evolving standards and user needs.

This Accessibility Statement is approved by the leadership of Karuna Doula and Newborn Care Specialist LLC.